

Speakers

- Monica Nichter, RN, MSN
 - Director, Revenue Integrity and Payor Contracting, Holy Family Memorial

Monica Nichter is the Director of Revenue Integrity and Payor Contracting for Holy Family Memorial Manitowoc, WI. With over 25 years' healthcare leadership experience in a variety of settings, she has overseen numerous successful system implementations and process enhancements for financial recovery. Monica was also an operations leader for Medicare Advantage plans and Commercial Lines of Business for a regional health plan. She has BSN and MSN degrees from the University of Wisconsin - Oshkosh.



- James Deren
 - Director of Information Technology Healthcare Planning, CareTech Solutions

Jim Deren is Director of Information Technology (IT) Healthcare Planning for CareTech Solutions, where he has performed over 40 detailed IT assessments and several IT strategic plans for hospitals in the U.S. He has over 35 years' IT experience, including over 26 years in the healthcare industry. Mr. Deren is a certified project manager (PMP) with CPHIMS certification and a B.S. degree in education/computer science from Eastern Michigan University. He has also presented at numerous conferences.

