



# Leveraging Arizona's Medicaid Program to Drive Delivery System Innovation

Shelli Silver, AHCCCS Deputy Director for Health Plan Operations April 11, 2019



#### **AHCCCS Overview**





#### **AHCCCS Mission, Vision & Values**

- Mission: Reaching across Arizona to provide comprehensive, quality health care for those in need
- Vision: Shaping tomorrow's managed health care from today's experience, quality and innovation.
- Values:

Passion Accountability

Community Innovation

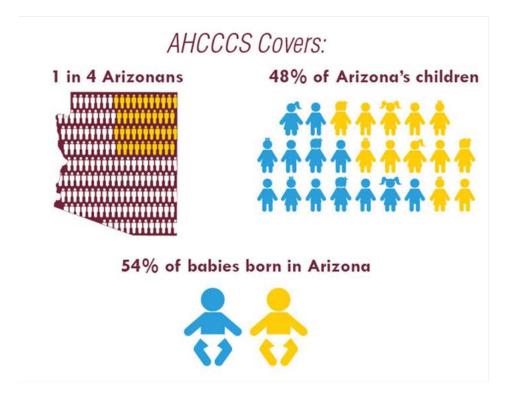
Quality Teamwork

Respect Leadership





### 1.9 million Arizonans Enrolled



One of the country's most cost-effective Medicaid programs



Medicaid Spending Per Member Per Year

Federal Fiscal Year 2017. US average total includes states & territories. Source: www.macpac.gov





## AHCCCS Strategic Plan CYE 2019





### **AHCCCS Strategic Plan**

Reaching Across Arizona to Provide Comprehensive, Quality Health Care for Those in Need

Bend the cost curve while improving the member's health outcomes

Pursue continuous quality improvement

Reduce fragmentation driving towards an integrated healthcare system

Maintain core organizational capacity, infrastructure and workforce.

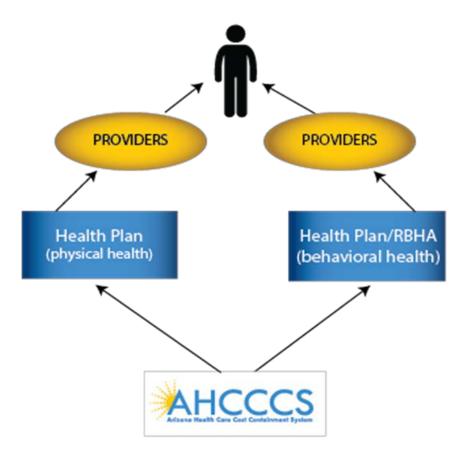
AHCCCS Complete Care (ACC)





#### Vision - Integration at all 3 Levels

**CURRENT DELIVERY SYSTEM** 

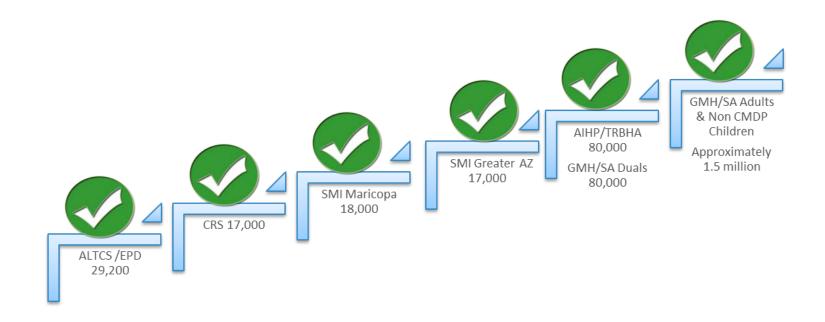






#### **Integration Progress To Date**

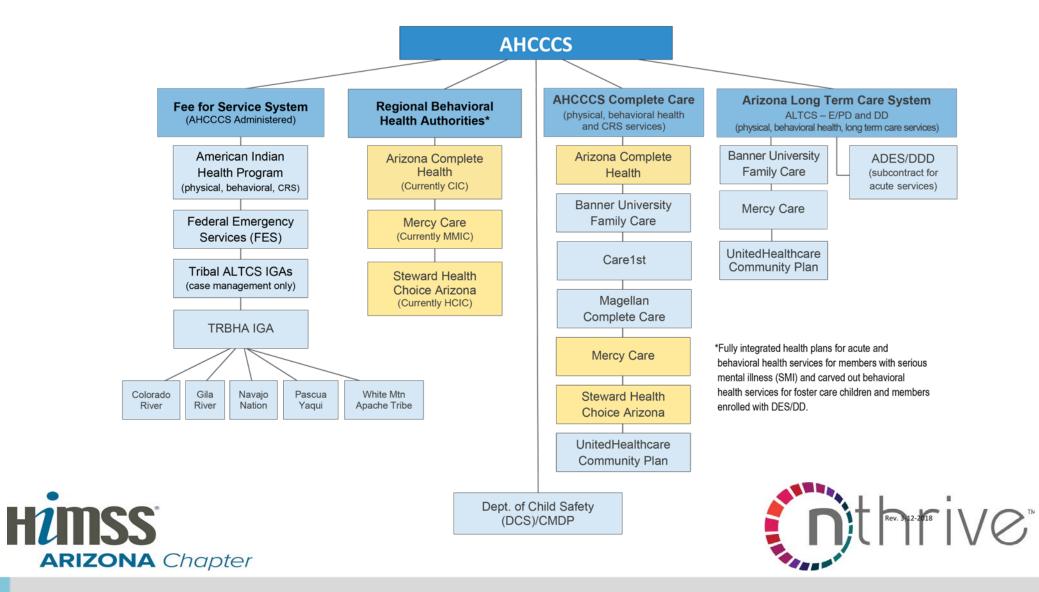
<u>1989</u> <u>2013</u> <u>2014</u> <u>2015</u> <u>2016</u> <u>2018</u>







#### Care Delivery System as of Oct. 1, 2018



### **Behavioral Health Services in Schools**





#### **Strategies in CYE 2019**

- \$3M legislative appropriation
- \$10.4M funding in cap rates in CYE 2019 to enhance access to BH services on campus
  - Required implementation plan and quarterly deliverable, documenting efforts to offer behavioral health services on campus
- \$1M for targeted training in schools through interagency services agreement with Arizona Department of Education
- Exploring opportunities to enhance Medicaid School-Based Claiming (MSBC) program



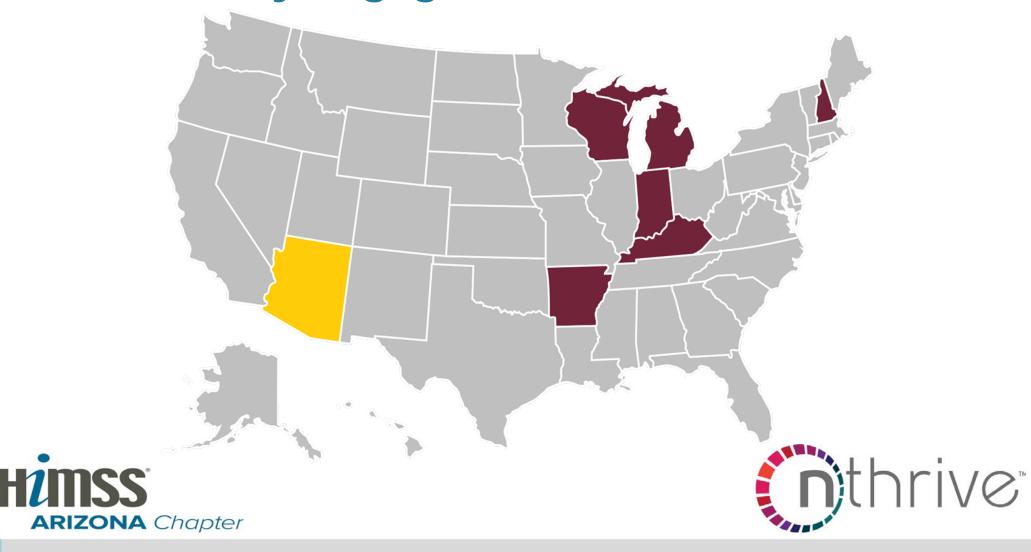


#### Recent Waiver Approvals: AHCCCS Works & Prior Quarter Coverage





#### National Landscape: Community Engagement Waivers



#### **Background Events**

- 2015: AZ law amended to direct AHCCCS to request a waiver from CMS annually that would allow work requirements and lifetime limits for able-bodied adults in AZ, with some exceptions
- March 14, 2017: HHS/CMS under new administration sent letter to Governors encouraging states to seek flexibilities in administration of Medicaid programs
- **November 17, 2017:** AHCCCS submitted concept paper to CMS, which included a work requirement and flexibility to limit retroactive coverage
- **December 19, 2017:** AHCCCS Works waiver submitted to CMS after consideration of 500+ public comments
- April 6, 2018: AHCCCS submitted a waiver to CMS to limit retroactive coverage to the month of application, consistent with AHCCCS policy prior to 2014
- January 18, 2019: CMS approved AZ's waiver amendment proposals





#### **AHCCCS Works Requirements**

- No sooner than January 1, 2020, able-bodied adults\* 19-49 who do not qualify for an exemption must, for at least 80 hours per month:
  - Be employed (including self-employment);
  - Actively seek employment;
  - Attend school (less than full time);
  - Participate in other employment readiness activities, i.e., job skills training, life skills training & health education; or
  - Engage in Community Service

\* Adults = SSA Group VIII expansion population, a.k.a, Adult group





#### WHO IS EXEMPT

Members who meet any of the following exemptions will not be required to comply:

- Pregnant women up to the 60th day postpregnancy
- Former Arizona foster youth up to age 26
- Members of federally recognized tribes
- Designated caretakers of a child under age 18
- Caregivers who are responsible for the care of an individual with a disability
- Members determined to have a serious mental illness (SMI)
- Members who are medically frail
- Members who have an acute medical condition

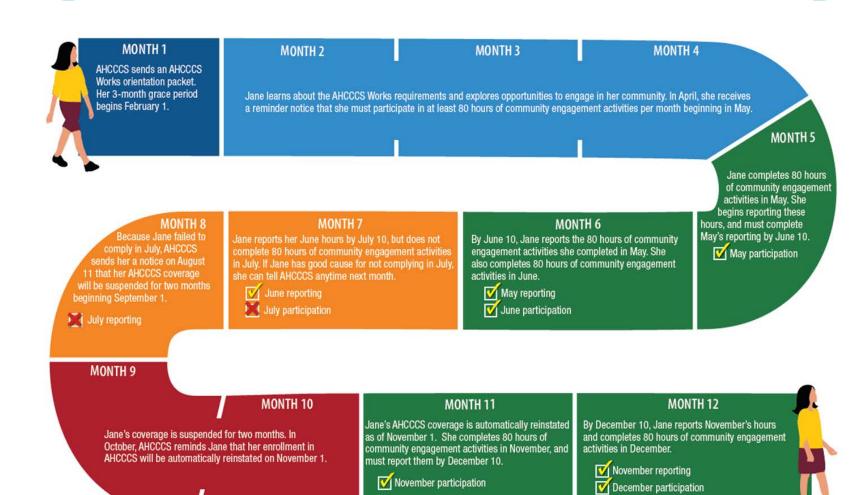
- Members who are in active treatment for a substance use disorder
- Members with a disability recognized under federal law and individuals receiving long term disability benefits
- Full-time high school, college, or trade school students
- Survivors of domestic violence
- Individuals who are homeless
- Individuals who receive assistance through SNAP, Cash Assistance or Unemployment Insurance or who participate in another AHCCCS-approved work program







#### A Year in the Life of a New AHCCCS Works Member







#### Waiver of Prior Quarter Coverage

- CMS has approved Arizona's waiver request to limit retroactive coverage to the month application for all AHCCCS members except for children under the age of 19 and women who are pregnant (including post-partum) once they become eligible
- The waiver of Prior Quarter Coverage is effective July 1, 2019





# Supporting Underserved Populations Impacted by the Opioid Epidemic





#### **Opioid State Targeted Response**

- MAT education and outreach
- Increase peer support services
- MAT COEs for 24/7 access to care; med units; new OTPs
- Hospital and ED discharge projects
- Diversion and incarceration alternatives
- Early ID and connection for re-entry population
- Prescriber education
- Public awareness campaign
- Support for the OAR line
- PPW projects
- Street-based outreach
- Community TIP development





#### **State Opioid Response**

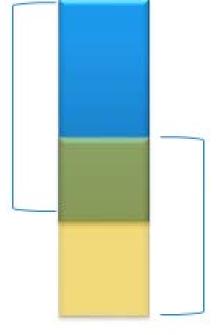
- 1. Sustaining and Enhancing Naloxone Distribution
- 2. Increasing Localized Community Opioid Prevention Efforts
- 3. Expanding Trauma-Informed Care Prevention, Treatment and Recovery Efforts
- 4. Expanding Navigation and Access to MAT
- Expanding access to recovery support services (i.e. housing, peer supports, job assistance and supportive recovery programming) and
- 6. Increasing public access to real-time prevention, treatment and recovery resources to create a real "no-wrong door" approach
- 7. Major focus on populations with disparities
- 8. Expanding prescriber training and public awareness campaigns





# Total Number of Persons Served (Unduplicated Count), Arizona Opioid State Targeted Response (STR) Grant Year One, May 1, 2017 – April 30, 2018

Number of Persons Served for Opioid Use Disorder Recovery Support Services 3,379



Number of Persons Served for Opioid Use Disorder Treatment Services 4,362

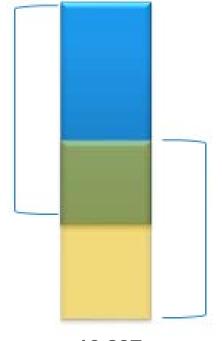
6,143
TOTAL PERSONS SERVED
(UNDUPLICATED COUNT)





#### Total Number of Persons Served (Unduplicated Count), Arizona Opioid State Targeted Response (STR) Grant Year Two, May 1, 2018 – December 31, 2018

Number of Persons Served for Opioid Use Disorder Recovery Support Services 7,535



Number of Persons Served for Opioid Use Disorder Treatment Services 7,177

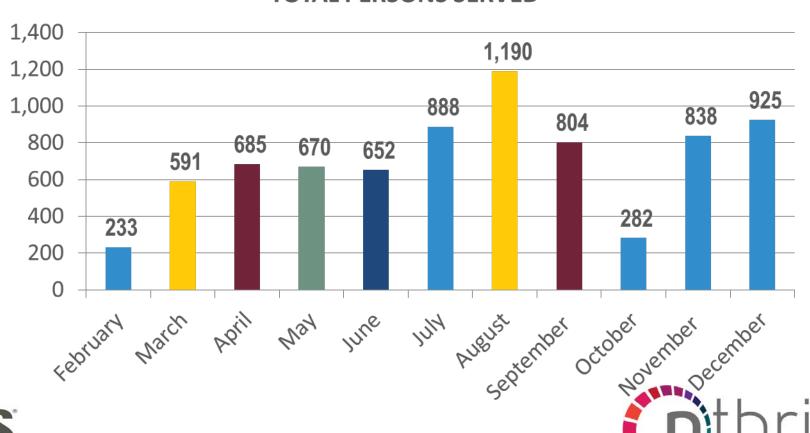
10,897 TOTAL PERSONS SERVED (UNDUPLICATED COUNT)





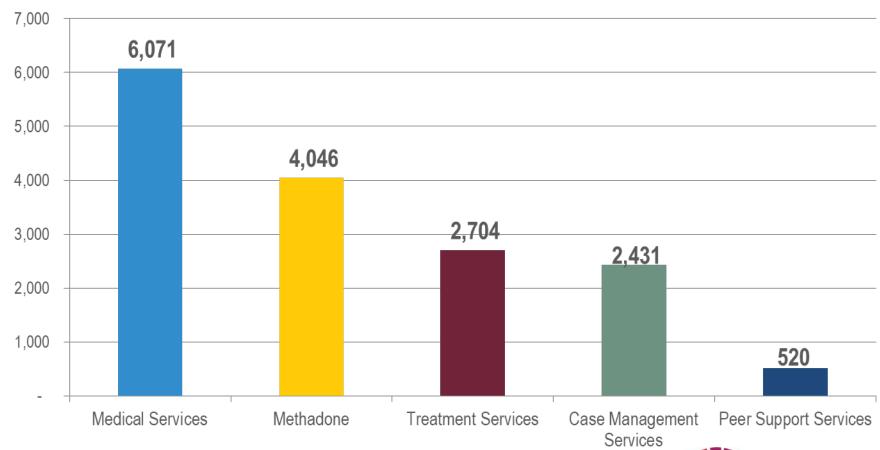
# Number of Individuals Served, Governor's Substance Use Disorder Services (GO SUDS) Fund, February 1, 2018 – December 31, 2018

7,758
TOTAL PERSONS SERVED



**ARIZONA** Chapter

#### Top 5 Services, GO SUDS Fund, February 1, 2018 – December 31, 2018





# Advancing the Growth and Sustainability of the Health Information Exchange





### Strategy for Building Out the Health Information Exchange

#### 10+ Years:

Providers want access to real time clinical data elements to improve care delivery

- Hospital information
- Laboratory Results and
- Medication History and Use
- Value Based Care Payment Arrangements

A single non-governmental organizational entity was needed to ensure better policy coordination, a single set of operating rules, and an ability to have LOWER COSTS For ALL Participants





### **Arizona Health Information Exchange: Health Current**





#### **Drivers of Health IT Success**

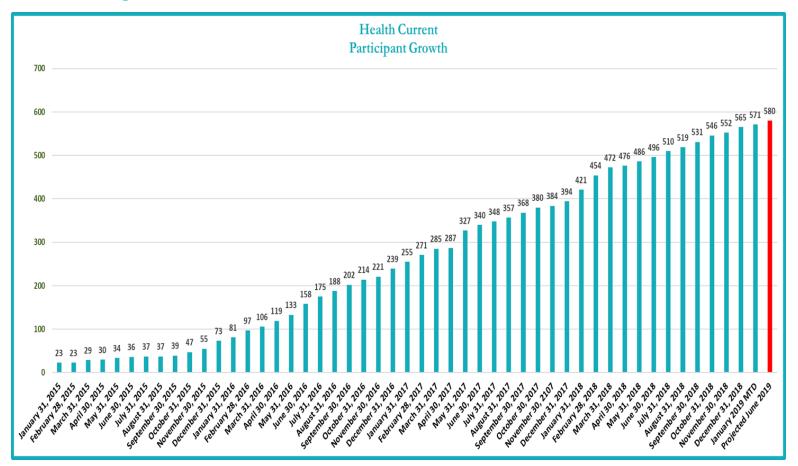
- High rates of EHR adoption
- Increasing HIE functionality and participation
- AHCCCS governance and leadership
- AHCCCS policies including:
  - Mandatory Contractor HIE participation to support integration
  - Value based payment programs focused on HIE milestones
    - Targeted Investments
    - Differential Adjusted Payments





#### **Health Current Monthly Growth**

(as of January 31, 2019)







#### Questions



