

EHRs: Today and Tomorrow Current vs Future State

Panelists:

Tollie Elliott, MD - Chief Medical Officer of Mary's Center and Founder of ResponseMD

As a lifelong resident of the Washington, DC metropolitan area, Dr. Tollie Elliott attended Howard University and Howard University College of Medicine. He completed his residency training in Obstetrics & Gynecology at Georgetown University Hospital in 2004. Upon completion of his residency, Dr. Elliott practiced at Providence Hospital and served in a variety of roles as a Staff physician serving on the Medical Executive Committee, the Surgical Case Review Committee, as Chair of the Ob/Gyn Peer Review Committee, and as Co-Chair of the Department of Ob/Gyn. His entire professional career has been in the service of women who reside in the District of Columbia and surrounding vicinity. In between his undergraduate and professional studies, Dr. Elliott was also a science teacher, coach, and the director of a mentoring program for at-risk youth in the Prince George's County Public system.

Currently, Dr. Elliott is the Chief Medical Officer of Mary's Center, a federally qualified health center in their thirtieth year, serving nearly 50,000 patients in the District of Columbia and Maryland. In 2018, Mary's Center's medical team is projected to conduct over 165,000 medical visits across five clinical sites. During his tenure since 2015, Mary's Center has developed an obstetric sonography clinic, new clinical divisions, HIV services, a pharmacy, and the first and only federally qualified health center to conduct telemedical services for adult, pediatric, opioid dependence and obstetric patients in the District of Columbia. For the second consecutive year, Mary's Center has received the Health Resources Services Administration's Health Center Quality Leader Award. This award is in recognition of clinical quality among nearly 1,400 organizations across 11,000 sites servicing over 27 million individuals.

In addition to his role at Mary's Center, Dr. Elliott is the founder of ResponseMD. ResponseMD links patients to physicians as a software platform that can be used on any device, anywhere, and anytime. This fall, ResponseMD will be accessible to two thirds of the managed Medicaid population in the District of Columbia.

Michelle C. Lardner, DNP, RN-BC; Deputy CIO, Chief of Clinical Informatics, Department of Clinical Research Informatics, NIH Clinical Center

Michelle Lardner is the Deputy CIO and Chief of Clinical Informatics for the Department of Clinical Research Informatics, NIH Clinical Center. Prior to this role, Dr. Lardner served as the Director of Nursing Informatics at the Virginia Hospital Center in Arlington, Virginia, an informatics nurse specialist at Sibley Memorial Hospital in Washington DC, the Chief of E-Health at the former National Naval Medical Center (NNMC) in Bethesda, Maryland and application coordinator at Epic Systems. She received her BS in Nursing from the University of Illinois, MS in Nursing Informatics and DNP from the University of Maryland. Dr. Lardner is board certified in nursing informatics, a Jonas Nurse Scholar and associate faculty at the University of Maryland. She is also a veteran of the United States Navy Nurse Corps, having completed wartime and humanitarian deployments aboard the USNS Comfort and Mercy.

Jason Windsor, COL, AN, RN-BC, CPHIMS, Program Manager, EHR-Core, Defense Health Agency

A native of Columbia, Missouri, COL Jason Windsor is a graduate of Central Missouri State University where he received his Bachelor of Science in Nursing. After completing four years of ROTC as a Distinguished Military Graduate, he received his Regular Army commission into the Army Nurse Corps in 1993.

COL Windsor's military assignments include: Staff/Charge nurse on a combined orthopedic, neurosurgery, cardiothoracic, and urology floor at Fitzsimons Army Medical Center (AMC) in Aurora, Colorado; Charge and Assistant Head Nurse in the Emergency Department, Medical Intensive Care Unit (ICU), Surgical ICU, and Pediatric ICU, as well as Pain Management Service, Tripler AMC, Hawaii; Officer in Charge, Trauma/Triage, 127th Forward Surgical Team, Yongsan, South Korea; Head Nurse, ICU, Blanchfield Army Community Hospital and Head Nurse, Emergency Medical Treatment, 86th Combat Surgical Hospital, Fort Campbell, Kentucky; Presidential Nurse, White House Medical Unit, Washington, D.C.; Chief of Clinical Systems and Clinical Informatics, Tripler AMC, Hawaii; Trauma Coordinator, CENTCOM, Afghanistan; Chief Medical Information Officer for the Pacific Regional Medical Command; Assistant Deputy Chief of Staff for Information Management and Chief Medical Information Officer for the Northern Regional Medical Command; Executive Officer, Army Nurse Corps; Assistant Executive Officer, Office of The Surgeon General; Commander, Public Health Command District – Fort Gordon; Deputy Commander and Chief of Clinical Operation for the 31st Combat Support Hospital at Fort Bliss, TX; and currently as the Program Manager of the Electronic Health Record-Core at the Defense Health Agency.

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COL Windsor holds a Master of Science in Nursing, a Master of Science in Healthcare Informatics, and a Master of Health Services Administration from the University of Maryland. He is a graduate of the Army Medical Department's Officer Basic and Advanced Courses, Critical Care and Emergency Nurse Courses, the Head Nurse Leadership Course, Defense Acquisition University specialty courses, the U.S. Army Combined Arms & Services Staff School, and U.S. Army Command and General Staff College.

COL Windsor is a member of the Order of Military Medical Merit and was awarded the 9A Proficiency Designator in Healthcare Information Technology from The Surgeon General. His awards include the Army Medical Department Center and School's Letterman Memorial History Award, Meritorious Service Medal with 6 Oak Leaf Clusters (OLC), Joint Service Commendation Medal with 1 OLC, Army Commendation Medal with 1 OLC, Army Achievement Medal with 2 OLC, National Defense Service Medal with bronze star, Afghanistan Campaign Medal with bronze star, Global War on Terror Expeditionary Medal, Global War on Terror Service Medal, Korea Defense Service Medal, NATO Medal, Joint Meritorious Unit Award, Army Superior Unit Award, Basic Aviation Badge, Expert Field Medical Badge, Combat Action Badge, Army Staff Identification Badge, Army Combat Service Identification Badge, and the Presidential Service Badge.

COL Windsor is nationally certified in Trauma Nursing from the Emergency Nurse Association, nationally certified in Nursing Informatics from the American Nurses Credentialing Center, and is a Certified Professional in Healthcare Information and Management Systems from the Healthcare Information and Management Systems Society. He is a published author and co-investigator on various research projects within the Army Medical Department and Military Health System.

COL Windsor is married to JoEllen, a former Nurse Corps officer and has two children, Zackary (16 years) and Nathan (14 years).

Moderators:

Frank Opelka, MD, FACS, Medical Director for Quality and Health Policy, American College of Surgeons

Frank Opelka, MD is a physician executive serving the surgical patient and Fellows of the American College of Surgeons as their medical director for quality and health policy. His current work focuses on surgical quality improvement through implementation of standards based surgical verification programs, patient reported outcomes, and episode based total cost of care. He also focuses on digital health information services within an interoperability environment and open source APIs.

Dr. Opelka has served in numerous leadership positions inside quality and health policy. He has also served and chaired the NQF's Consensus Standards Advisory Committee, as a founding member of the NQF-CMS Measures Application Partnership, and lead the Hospital workgroup. Dr. Opelka has chaired the Physician Consortium for Performance Improvement (PCPI) and continues to serve on its board and co-chairs the PCPI Interoperability workgroup. Dr. Opelka founded and chairs the Surgical Quality Alliance, an alliance of 20 surgical organizations whose mission is to promote better surgical care through measurement science, registries and aligned national policy.

Prior to joining the American College of Surgeons, Dr. Opelka spent his clinical years in academic medicine, most recently as the executive vice president of Louisiana State University, overseeing 2 medical schools, 2 health science centers, and 10 safety net hospitals throughout the state. He has served in the Harvard system in Boston as Vice Chair of Surgery at Beth Israel Deaconess Medical Center. He served as president of the Ochsner Clinic Foundation Hospital in New Orleans. He has published several contributions to surgical textbooks, published in peer reviewed journals and currently serves on several editorial boards, including Surgery.

Dr. Opelka graduated from Rosalind Franklin University School of Medicine with the Dean's Award. His surgical education included training at Walter Reed Army Medical Center and Eisenhower Army Medical Center. He did a fellowship in colorectal surgery at the Ochsner Clinic. Dr. Opelka also served in the US Army for twelve years, six of those were as the surgeon in Joint Special Operations Command.