HIMSS Oregon Chapter Population Health Event February 15, 2017

Shared Decision Making: Using Technology to Guide Informed Decision Making

Medical decision making

Some medical decisions are easy

- Whether or not to use antibiotics for pneumonia
- Have an appendectomy for appendicitis

But many medical decisions are hard

- Should I have a mammogram? (ages 40-49)
- Should I take a statin every day for 10 years to prevent a heart attack or stroke?
- Should I take strong blood thinner to prevent a stroke from my atrial fibrillation?
- Should I get lung cancer screening?

Patient perspective

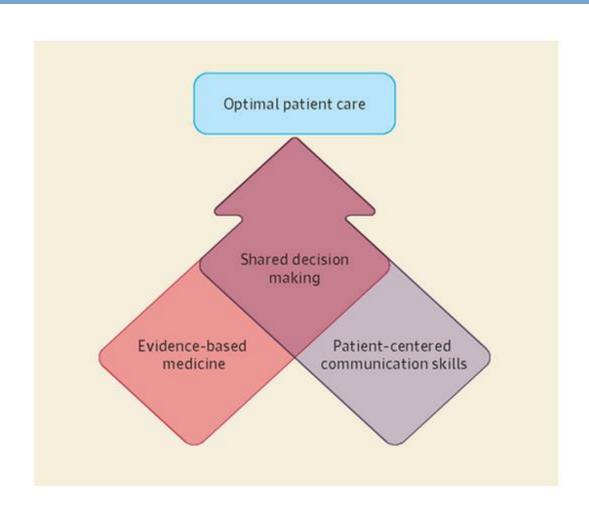
May not feel fully <u>informed</u> at the end of a visit.

- Studies of dialysis patients have shown up to two-thirds say their doctors had not discussed with them the treatment's benefits or burdens.
- May have a hard time understanding the absolute <u>risks</u> and <u>benefits</u>.
 - CT scans pose a 1-in-2,000 chance of causing a fatal cancer.
 - Studies have shown that more than 60 percent of patients underestimate the risk of cancer from a CT scan.
- May depend more on patient <u>preference and values</u>.
 - For osteoarthritis of the hip, would you rather take the up front burden of surgery or wait and see if your quality of life is good without surgery?
 - Are you more worried about preventing a stroke or about the potential of having bleeding?

Clinician perspective

- How do you expect me to do <u>have time</u> to do this?
 - Is it realistic or feasible to do this in a 15-minutes appointment?
- Can you help me present the most up to date evidence?
 - There are more than 18,000 guidelines out there!
- Can you help me have a <u>better conversation</u>?
 - It'd be great if the patient had access to more information before our office visit so the conversation could be more efficient and effective.
- I thought we were <u>already doing it</u>?
 - "I always tell the patient about risks and benefits."

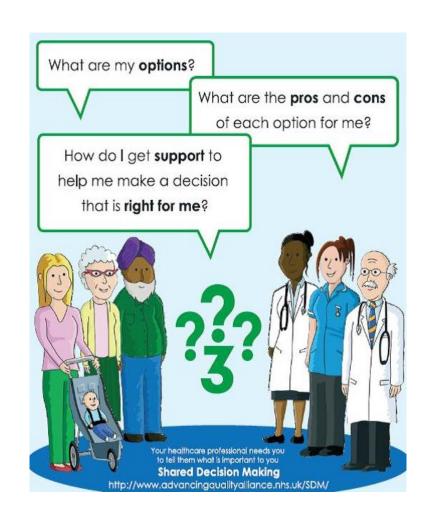
Shared decision making -- change in paradigm



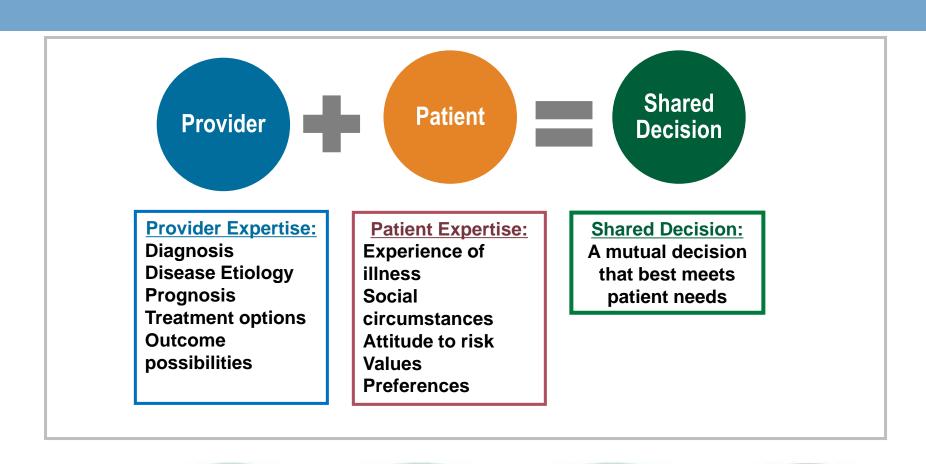
- A change in the paradigm from "the doctor is king or queen to the patient is the key."
- It aims to "facilitate a conversation about choosing one treatment option over another between people with different types of expertise."

The Three Questions

- What are my options?
- What are the pros ad cons of each option?
- What support can you give me to help with the decision?



Two Experts



SDM is most useful when:

More than one treatment options "Preference sensitive" conditions Little evidence for one choice over another Risks and benefits are close to equal

Schuerman, J. Making Shared Decision in the Real World. 2012 Coulter, A., Collins, A., Making Shared Decision – Making a Reality. 2011

Shared decision making tools

- Pre-visit
- During visit
- Post-visit