

# Roadmap to Success in IT Healthcare

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May 15, 2015  
HIMSS Clinical Informatics Summit



# About Hoag Health & Information Technology

- 2 Hospitals, Orthopedic Institute, Multiple Health Centers and Urgent Care locations throughout Orange County
- Affiliated with St. Joseph Hoag Health
- Nationally recognized leader in healthcare
- IT Department ranked #15 in the US (*InformationWeek*)  
Awarded #1 in Innovation (NASA came in 2<sup>nd</sup>)!



# Roadmap to Success in IT Healthcare

## IT is a strategic operating component

- Good governance, listening, communication, and execution

## Foster a Culture of Innovation

- Beyond good leadership, create trust within IT and with IT

## Always Improving

- So many opportunities to do better... don't forget the basics.

# Integrating Tech in Care Delivery

## The VDI Story

### Transition from Paper to Electronic

- CPOE, eMAR, Electronic Notes, etc.
- Changes the way our care providers work every day
- **Had to solve the issues of “slowdowns” to workflow**

### Clinician

- Anywhere, anytime, instant access to systems
- Technology does not get in the way of providing care
- Security does not impact care, performance, or workflow

### IT Department

- Manageable Solutions that Scale & Grow
- Reduce support burden, increase reliability
- Reliable, Resilient, and Recoverable



# VDI Promise, Delivered.

- Super-Fast Roaming Access without passwords
- Uncompromised user experience from any location, on any device with a web browser
- Voice Dictation – roaming between Zero Clients
- Seamless access to applications and resources (microphone, scanners, printers, etc.)
- Complete security of information
- Rapid Disaster-Recovery
  
- Currently at 2,500+ users and thousands of desktops, laptops, iPads, and more...

