6AM
" Your A1C looks great. Make sure to stick to your diet and exercise plan. "

9AM
" Is a granola bar a healthy snack? "

2PM
" For lunch today I had a chicken sandwich and side salad. "

7PM
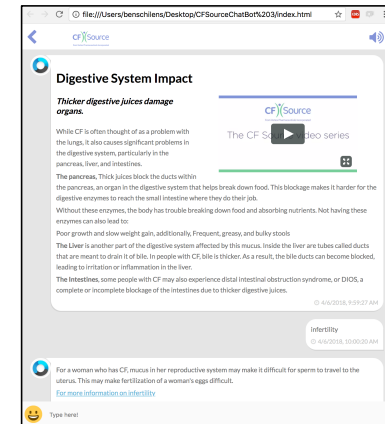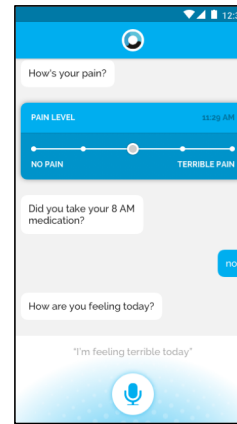" Great job today. Keep up the good work. "

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Voice First - Experience Management Platform for Healthcare

Orbita Voice - Omni-Channel Publishing

Single Application that can be published across multiple channels

| Amazon Echo | SMS | Google Home | Facebook/Slack Messenger | Mobile App | Website Chat |

Conversational Application

Orbita Voice™

Voice First Experiences

- **Improve Engagement & Adherence**
- **Decrease Errors from Improved Comprehension**
- **Simplify Workflows & Create Operational Efficiencies**

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How it Works

Speech Recognition – Speech to Text

- Orbita Voice relies on the end users device to capture the Utterance:
  - Alexa, Google Assistant, Twilio, and the local IOS & Android Speech to Text recognition process
- The Utterance is passed to the Natural Language Processor (NLP) to determine the Intent (Function) to execute

Interaction Model

- The NLP is trained based on your Application's Interaction Model which is defined by:
  - Intents, Slots, Utterances, & Entities

Conversational Flows

- A conversational flow could be a simple Q&A dialogue made up from a single intent or it could be an adaptive interaction based on user context & integration with 3rd party data repositories & services
- Orbita Voice provides a drag & drop interface called Experience Designer to define the conversational flows

Response - Text to Speech, Chat, & Visual Display

- Orbita Voice provides back four component with every response. Depending on the channel the experience could present Voice, Chat, Quick Actions, and a Visual Display
- The Voice (SSML) can be managed through an SSML Editor that can:
  - Insert Audio Files & Pauses
  - Manage Speed, Rate, Inflection, & Pronunciation

Orbita Voice Platform

Authoring Portal

Experience Designer

Analytics & Reporting

Publishing Channels

| Smart Speaker |
| Chat |
| SMS |
| App |
| Custom Device |
| Phone |

Secure & HIPAA Compliant

Build	**Manage**	**Data & Analytics**	**Self Learning**
• Interaction Module • Conversational Flows • Visual Templates • Multi-Channel Outputs	• Code Change Process • Content Updates • Visual Display Updates • Roles & Permissions	• Custom Data Capture • User & Session Logs • Channel Analytics • User Pathing	• Machine Learning • Predictive Analytics • Personalized Content • Recommendations

Pillo Health – Powered by Orbita Voice
Care Management at Home

PILLO INSIGHTS
- Connected Device Data
- User Health Queries
- Patient Reported Outcomes

MEDICATION MANAGMT
- Medication Information
- Real Time Adherence
- Drug Side Effects

CARE PLAN DELIVERY
- Education Delivered
- Engagement Level
- Activity and Vital Signs

HEALTH RISK PROFILE

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